MINUTES

Emergency Meeting
Laguna Madre Water District
Board of Directors
Wednesday, February 17, 2021
4:03 PM - 4:57 PM
Board Room

	Doard Noon	
1	QUORUM	
	PRESENT:	
	Chairman, Scott Friedman Virtual Meeting with ZOOM	
	Vice-Chairman, Adam Lalonde Virtual Meeting with ZOOM	
	Secretary, Jason Starkey	
	Director, William "Bill" Donahue	
	Director, william Bill Donanue	
	ADMAINICEDATINE CTAFF.	
	ADMINISTRATIVE STAFF:	
	General Manager, Carlos J. Galvan, Jr.	
	Director of Operations, Robert Gomez	
	District Engineer, Charles Ortiz	
	Director of Finance, Eduardo Salazar	
	Information Tech Specialist, Orlando Huerta	
	Attorney, Brian Hansen	
	ABSENT:	
	Director, Dave Boughter	
	Purchasing Agent, Enrique Samaniego	
2	PLEDGE OF ALLEGIANCE AND INVOCATION	
	The pledge of allegiance and C. Galvan said the Invocation.	
3	UPDATE BOARD MEMBERS ON POWER OUTAGE AND STATEWIDE FREEZE EFFECTS ON	DISCUSSION
	WATER AND WASTEWATER SYSTEMS	ONLY
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	DISCUSSION:	
	 C. Galvan gave an update on the power outage caused by the statewide freeze and the effects on 	
	water and wastewater systems, followed by questions and answers. C. Galvan reported the following:	
	 The power outage burnt our primary control power surge protector and the module communications 	
	instruments used for microfiltration at Water Plant 2. It also burnt wires and connectors on two of	
	our four modules. While staff worked to repair burnt instrumentation, water production was	
	stopped, causing water to be depleted from our reserve, Clearwell tanks, for at least eight to nine	
	hours lowering our water pressure to zero on Monday	
	 The Water plant Manager and Electricians repaired the existing two modules by modifying the new 	
]	power surge protector. Also, working with the manufacturer's tech support, but without power at	
	our central server at the main office, tech support could not communicate to the module without	
	internet service. The plant can produce six million gallons per day, having enough water to supply all	
	areas	
	 Protection will start with purchasing new communications equipment and working with staff and 	
	management to brainstorm on how to protect the District from future issues	
	As of now, all District residents have water except the ones that have water leak issues. The District	

continues searching for water leaks

- Repairs purchased and are on the way, and purchasing extra parts to have available
- Boil water notice for the community is in effect for the next few days until the bacteriological sampling. Discussion ensued concerning boiling the water for the residents without electricity, recommending bottled water when there's no electricity.
- C. Ortiz noted since the system was down, the Huisache Tank needed draining, and it was drained back into the system. The contractor was able to install a required altitude valve without disruption
- A. Lalonde recommended:
 - ✓ A full written report by the staff of what exactly went wrong
 - ✓ Recommendations from the staff to avoid it going wrong in the future
 - ✓ For C. Galvan to text or email the Board daily with updates until everything fully restored
- W. Donahue recommended:
 - Contact all cities with information and updates, so the towns can also report it to the community
 - Closely monitor upcoming billing for customers
- C. Galvan noted of posting an announcement on the website
- J. Starkey requested an agenda item for the forthcoming Workshop Meeting scheduled to discuss communication during a time of emergencies and how to fix and learn from what happened
- J. Starkey suggested:
 - Post an official statement on letterhead of how it happened and what the District is doing. The Board to review before posting on the website. Also, communicate with postings at least once to twice a day until the District is fully functional. Post on the website, Facebook, possibly news media, or email, and the mayors
- Discussion on to look into cell phone provider because of the down communication with the current provider, and internet (working with the technical support without internet that's from New York for the Microfiltration Plant)
- ✓ 8oard agreed to reschedule the February 20, Workshop to March 3 at 5:30
- Orlando Huerta gave an update on the security protocols, followed by questions and answers. It was agreed to be discussed further at the workshop

4 ADJOURNMENT

There being no further business, the CHAIRMAN adjourned the meeting at 4:57 PM.

Moved by J. STARKEY and W. DONAHUE.

MEETING ADJOURNED @

4:57 PM

SCOTT FRIEDMAN, CHAIRMAN

JASON STARKEY, SECRETARY

MINUTES APPROVED THIS 24 TH DAY OF FEBRUARY 2021.